

# FORT BEND FAMILY HEALTH CENTER PHARMACY

(281) 341-2918 ext. 2816

Monday – Friday, 8:30 A.M.- 5:00 P.M.

Closed for lunch from 12:30pm to 1:30 pm

Closed on Weekends and on Major Holidays

- ❖ **Only** prescriptions written by a FBFHC doctor may be processed at the FBFHC Pharmacy.
- ❖ Pharmacy customers **must** be registered FBFHC as a patient.
- ❖ Eligibility with the clinic expires 1 year from your initial registration date.
- ❖ After your expiration date, medications can only be filled for a 1-month grace period at Full Fee until your registration is updated. Special discounts will not apply.
- ❖ While Eligible, you can purchase medications on our formulary both generic and some brands up to 50% discount off local retail pharmacy and may be eligible for special programs and patient assistance.
- ❖ First time pharmacy customers must complete a patient information sheet. Required information includes: name, address, phone number, allergy information, medication history and disease state information.
- ❖ Customers with Medicaid **must** present a valid Medicaid card every time a prescription is filled or refilled.
- ❖ The pharmacy participates in Community Care's and Silverscript's Medicare Part D programs. Please bring insurance card or letter.
- ❖ We only dispense a 1month supply of medications.
- ❖ If a prescription has no refills, a refill request must be processed. This takes a minimum of 72 hours or 3 business days to complete. The number of refills is stated at the bottom left hand corner of the label on your bottle. **Please call prescription refill requests in early!**
- ❖ The Pharmacy does not carry controlled substances.
- ❖ The Pharmacy has no charge accounts. All medications must be paid for at the time of pick-up. Cash, check or credit card.
- ❖ Prescriptions can be labeled in English, Spanish and French.